

Date: May 8, 2024

To: Grayslake Water Customers

From: Village of Grayslake

Re: Required Illinois Environmental Protection Agency (IEPA) Required Notice Letter

We are required to send this enclosure to you because your property has been identified as one of the 5% of water customers that have a greater chance of having a privately owned lead service line running from the public watermain to your home or business. We are required to send you this letter by the IEPA under recently enacted State of Illinois laws. The information contained in this notice letter is primarily provided by the IEPA and represents the views of the IEPA and not necessarily the Village.

The Village, between now through 2026, is offering financial assistance toward homeowner/business costs for replacement of private lead water services. Also enclosed is information from the Village of Grayslake on how you can act now to obtain this financial assistance.

If you need additional information on these matters please visit our website (www.villageofgrayslake.com) under the Community tab: Lead in Water Information or contact the Request for Service system on the website home page or at 847-223-8515.

This notice contains important information about your water service and may affect your rights. We encourage you to have this notice translated in full into a language you understand and before you make any decisions that may be required under this notice.

Diese Mitteilung beinhaltet wichtige Informationen über Ihre Wasserversorgung und könnte Ihre Rechte beeinflussen. Wir bitten Sie, dass Sie diese Mitteilung vollständig in eine Sprache übersetzen lassen, die Sie verstehen, bevor Sie eventuelle Entscheidungen treffen, welche im Zusammenhang mit dieser Benachrichtigung erforderlich sind.

Ang abisong ito ay naglalaman ng mahalagang impormasyon tungkol sa iyong serbisyo sa tubig at maaaring makaapekto sa iyong mga karapatan. Hinihikayat namin kayo na isalin nang buo ang abisong ito sa wikang naiintindihan ninyo at bago kayo gumawa ng anumang mga desisyon na maaaring kailanganin sa abisong ito.

આ સૂયનામાં તમારી પાણીની સેવા િવશે મહત્વપૂષ્એ માિહતી શામેલ છે અને તમારા અિધકારોને અસર કરી શકે છે. અમે તમને પ્રોત્સાિહત કરીએ છીએ કે તમે આ સૂચના હેઠળ જ રી હોય તેવા કોઈપણ િનણ રો તે પહેલાં તમે આ સૂચનાને તમે સમજો છો તે ભાષામાં સંપૂષ્એ ભાષાંતર કરો.

Niniejsze zawiadomienie zawiera ważne informacje na temat Państwa przyłącza wodociągowego i może mieć wpływ na Państwa prawa. Przed podjęciem jakichkolwiek decyzji, które mogą być wymagane na mocy niniejszego zawiadomienia, zachęcamy Państwa do przetłumaczenia całości niniejszego zawiadomienia na język, który będzie dla Państwa zrozumiały.

لِحتوي هذا الإشعار على معلومات مهمة حول خدمة المياه لديك، وقد يؤثر على حقوقك. قبل اتخاذ أي قرارات قد تكون مطلوبة بموجب هذا الاشعار فإننا نشجعك على ترجمته بالكامل إلى لغة تفهمها.

اس نوٹس میں آپ کی پانی کی سروسز سے متعلق اہم ترین معلومات موجود ہیں اور یہ آپ کے حقوق کو متاثر کر سکتا ہےـ ہم آپ کو ترغیب دیں گے کہ آپ اس نوٹس کا مکمل طور پر اس زبان میں ترجمہ کروائیں جو آپ سمجھتے ہو∪ اور ممکن ہے کہ آپ کے کوئی فیصلہ لینے سے قبل اس نوٹس کے تحت یہ درکار بھی ہو۔

Este aviso contiene información importante sobre su servicio de agua y puede afectar sus derechos. Lo animamos a que traduzca este aviso a un idioma que comprenda antes de tomar cualquier decisión que pueda ser necesaria en virtud del mismo.

이 통지서에는 귀하의 권리에 영향을 미칠 수 있는 수도 서비스에 관한 중요한 정보가 제시되어 있습니다. 이 통지서에서 요구하는 결정을 내리기 전에 이 통지서를 귀하가 이해할 수 있는 언어로 번역하시기 바랍니다.

本通知包含有关您的供水服务的重要信息,可能会影响到您的权利。在您做出本通知所要求的任何决定之前,我们鼓励您将本通知完整地翻译成您可理解的语言。

# IMPORTANT INFORMATION ABOUT LEAD IN YOUR DRINKING WATER

The Community Water System (CWS) has determined that your property is likely serviced by a lead water pipe. Lead can cause serious health problems, especially for pregnant women and children 6 years and younger. Please read this notice closely to see what you can do to reduce lead in your drinking water.

#### **Health Effects of Lead**

It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones and can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

## Sources of Lead

The source of water from Lake Michigan does not contain lead. When water is in contact with private water service lines or private plumbing fixtures that contains lead for several hours, the lead may enter drinking water. Homes built before the 1960s in our community may have private lead water service lines and lead in solder of private plumbing fixtures.

Steps That You Can Take to Reduce Your Exposure to Lead in Your Drinking Water

- 1. Run your water to flush out lead.
  - a. If the plumbing in your home is accessible; you may be able to inspect your own plumbing to determine whether you have a lead service line. Otherwise, you will most likely have to hire a plumber to inspect your private water service.
  - b. The following flushing guidelines are recommended by the American Water Works Association after a lead service line is replaced:
    - i. Find all the faucets in your house.
    - ii. Remove aerators and screens whenever possible, including the shower heads, from all faucets you plan to flush.
    - iii. Include the laundry tubs, hose-bibs, bathtubs, and showers as flushing points.
    - iv. After all the aerators are off, open the faucets in the basement or lowest floor in the house. Leave all faucets running at highest rate possible, using cold water.
    - v. After the faucets are all open in lowest floor, open the faucets on next highest floor of the house. Continue until faucets are open on all floors.
    - vi. After all faucets are opened, leave the water running for at least 30 minutes.
    - vii. After 30 minutes, turn off the first faucet you opened and continue to turn off other faucets in the same order you turned them on.
    - viii. Clean aerators/screens at each faucet. You may need to replace screens/aerators if too old or worn
- 2. Use cold water for drinking, cooking, and preparing baby formula.
  - Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water.
  - b. Do not use water from the hot water tap to make baby formula.
- 3. Clean and remove any debris from faucet aerators on a regular basis.
- 4. Do not boil water to remove lead. Boiling water will not reduce lead.
- 5. Purchase lead free faucets and plumbing components.

- 6. Remove the entire lead service line.
  - a. As part of the separate Lead Service Line Replacement program, should you agree to participate, the Village will replace your lead service line from the water main to the meter inside your home.
- 7. Test your water for lead.
  - a. Call IEPA at: 815-412-2015 to find out how to get your water tested for lead. While we do not do the testing, we can provide a list of laboratories certified to do the testing. Laboratories will send you the bottles for sample collection. Please note that we are not affiliated with the laboratories, and they will charge you a fee.
  - If test results indicate a lead level above 15 ug/L, bottled water should be used by pregnant women, breast-feeding women, young children, and formula-fed infants.
  - b. Approximately one month after service line replacement, testing is recommended. The sample should be a first-draw sample after water has not been used for at least 6 hours. The sample must be collected from a tap used frequently inside the home, preferably from the kitchen.

As a precaution, until the sample is collected and analyzed, the customer is recommended to do a mini-flush of premise plumbing by running tap water each morning or when the water sits in the pipe for at least 6 hours. Flush for 5 minutes to displace water that has been sitting in the pipes inside the house and in the service line. This could include taking a shower, running the dishwasher, flushing a toilet, collecting water for plants/garden, or running the faucet. The customer should do this before using any water for drinking, cooking, infant formula, and so on. Daily miniflushes should continue for six months or until lead sample results show the lead level is below the regulatory guideline. The customer should clean debris from aerators and screens once a month for six months. After six months, clean debris twice a year.

### For More Information

Contact our Request For Service line or visit our website at www.villageofgrayslake.com. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <a href="https://www.epa.gov/lead">www.epa.gov/lead</a> or contact your health care provider.

Thank you for reading this notice.

# Village of Grayslake 50/50 Lead Service Program

The Village of Grayslake 50/50 Lead Service Program is a cost sharing program between the Village of Grayslake and property owners who own a property where it has been determined that the property is likely served by a lead water pipe. This partnership enables property owners to make improvements to their water service line with the Village contributing 50% of the cost up to \$3,000, whichever is less. Village funds are available on a first come, first served basis. Work would be scheduled and arranged by the service owner.

# Why should I participate in the Village's 50/50 Lead Service Program?

Replacement of all private water service lines will begin in 2027 over a 15-year period unless the property owner participates in the Village's 50/50 Lead Service Program or chooses to opt out entirely. Replacement of this underground service line will involve excavation and construction activities on your property. If you choose to participate in the Village's program, you get the benefit of scheduling the work according to your schedule. In addition, you can select your own contractor. Lastly, you can save money by having the Village of Grayslake pay for 50% of the project cost up to \$3,000, whichever is less.

# <u>Do I need to replace my lead service water pipe?</u>

In short, no. Property owners can choose to opt out entirely from this replacement work. To opt out, please fill out the IEPA Opt Out Form, which is available on the Village's website. Upon completion of the IEPA Opt Out Form, please submit it to the Village either via email (<a href="mailto:permits@villageofgrayslake.com">permits@villageofgrayslake.com</a>), mailed to Grayslake Village Hall (10 S. Seymour Avenue) or brought in person / left in the outside drop-box at Grayslake Village Hall. If you choose to opt out you will not longer be contacted regarding this matter.

# When do I need to sign up for the Village program?

As soon as possible. The Village's 50/50 Lead Service Program ends on December 31, 2026 and funds for the program will be used on a first come, first served basis.

# What will happen if I decide to wait past December 31, 2026 and do not opt out?

- You will pay for the full cost of the replacement project. Costs for the replacement on your property will be added to your regular monthly water bill (with the payback added in equal installments over 15 years)
- You will not be able to control the work schedule of your replacements. The Village will complete the work as required by the IEPA.

# How Do I Sign Up for the 50/50 Lead Service Program?

If interested, property owners should contact Village Hall at 847-223-8515 or utilize our online request for service system at <a href="https://www.egovlink.com/grayslake/action.asp">www.egovlink.com/grayslake/action.asp</a>.



# Village of Grayslake 50/50 Lead Service Program Frequently Asked Questions

The Village of Grayslake 50/50 Lead Service Program is a cost sharing program between the Village of Grayslake and property owners who own a property where it has been determined that the property is likely served by a lead water pipe. This partnership enables property owners to make improvements to their water service line with the Village contributing 50% of the cost up to \$3,000, whichever is less. Village funds are available on a first come, first served basis. Work would be scheduled and arranged by the service owner.

# Why is this happening?

The Illinois Environmental Protection Agency (IEPA), as required by recent legislation passed by the Illinois state legislature, is requiring al towns to start a program for the replacement of privately owned water services (between the b-box and the residence/business). Under the local plan the Village will complete the replacement construction on its schedule and charge the private service owner with its costs for replacing their service line.

Homes or businesses that were built before the 1960s are more likely to have lead service water lines. The source of water from Lake Michigan that the Village uses does not contain lead.

# Do I need to replace my lead water service pipe?

In short, no. Property owners can choose to opt out entirely. To opt out, please fill out the IEPA Opt Out Form, which is available at <a href="www.villageofgrayslake.com">www.villageofgrayslake.com</a>. Upon completion of the IEPA Opt Out Form, please submit it to the Village either via email (<a href="permits@villageofgrayslake.com">permits@villageofgrayslake.com</a>), mailed to Grayslake Village Hall (10 S. Seymour Avenue) or brought in person / left in the outside drop-box at Grayslake Village Hall. If you choose to opt out you will no longer be contacted regarding this matter.

# Why should I participate in the Village's 50/50 Lead Service Program?

Replacement of all private water service lines will begin in 2027 over a 15-year period unless the property owner participates in the Village's 50/50 Lead Service Program or chooses to opt out entirely.

Replacement of this underground service line will involve excavation and construction activities on your property. If you choose to participate in the Village's program, you get the benefit of scheduling the work according to your schedule. In addition, you can select your own contractor. Lastly, you can save money by having the Village of Grayslake pay for 50% of the project cost up to \$3,000, whichever is less.

# When do I need to sign up for the Village program?

As soon as possible. The Village's 50/50 Lead Service Program ends on December 31, 2026 and funds for the program will be used on a first come, first served basis.

# What will happen if I decide to wait past December 31, 2026 and do not opt out?

- You will pay the full cost of the replacement project. Costs for the replacement on your property will be added to your regular monthly water bill (with the payback added in equal installments over 15 years).
- You will not be able to control the work schedule of the replacements. The Village will complete the work as required by the IEPA.

# How do I participate in the Village's 50/50 Lead Service Program?

Property owners that are interested in participating in the program should follow these steps:

- 1. Verify that your address is on the list of properties that have a lead water pipe. The list can be found at <a href="https://www.villageofgrayslake.com">www.villageofgrayslake.com</a>
- 2. Consult with a contractor of your choice to complete the work and decide that you want to enroll in the program.
- 3. To enroll contact the Village's Building Department to apply for a permit for the work. The property owner or the chosen contractor can complete this process. **Permit fees will be waived.**
- 4. Contractor completes the work.
- 5. Upon completion of the work, the Village's Building Department will make the usual inspection of the work. The property owner or the chosen contractor can request this inspection.
- 6. Provide proof of a paid invoice of the completed work to the Village to receive reimbursement. This can be submitted to the Village of Grayslake either via email (permits@villageofgrayslake.com), mailed to Grayslake Village Hall (10 S. Seymour Avenue) or brought in person / left in the outside drop-box at Grayslake Village Hall.

If you need additional information contact Village Hall at 847-223-8515 or utilize our request for service system online at the following link: https://www.egovlink.com/grayslake/action.asp.